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subscribe to our newsletter, you will not regret it. * by subscribing, you agree to our privacy policy and the receipt of promotional emails tailored to you, to which you can unsubscribe at any time. We are working hard and safely within government guidelines to make sure we get all your orders on time. Please note that Royal Mail may have slight delays including next day delivery due to how busy they are with current circumstances and the rush to guaranteed Christmas delivery dates at Christmas: orders placed before 2pm monday 21 December for standard UK delivery orders placed before 2pm on Tuesday 22 December for next DAY UK delivery orders placed before 2pm Monday 14 December for DPD international delivery orders placed before 14:00 on Monday 14 December for DPD international delivery orders placed before 14:00 on Monday 14 December for DPD international delivery orders placed before 14:00 on Monday 14 December for DPD international delivery orders placed before 14:00 on Monday 14 December for DPD international delivery orders placed before 14:00 on Monday 14 December for delivery orders international DPDs placed before 14:00 on Monday 14 December All orders placed after 12:00 pm on Thursday 24 December will be shipped the next business day which is Tuesday 29 delivery information : orders placed before 14:00 (GMT) from Monday to Friday will be shipped on the same day, orders placed after this time will be sent the next business day. Next day delivery (UK orders) is available Monday to Friday before 2pm If next day delivery is selected after 2pm on Friday, your order will be shipped on Monday for Tuesday delivery. The selected DPD delivery after 1.30pm on Thursday will be delivered to you on Monday Please contact us within 24 hours if you have received a text or email from Royal Mail stating that your item has been delivered and you cannot locate it so you can investigate this with the carrier as soon as possible. Delivery rates (UK): £2.95 UK delivery (free over £50) £4.99 UK next day delivery (Royal Mail) Monday to Friday (in stock items ordered before 2pm) Excludes public holidays & Ireland. £5.99 UK next business day delivery (DPD) Monday to Thursday (in inventory items ordered before 1.30pm) Excludes pre-order public holidays if an item is out of stock but available for pre-order delivery it will be between 7 and 14 business days for UK orders and 21 business days for international orders, unless otherwise stated in the item description. If you need assistance with a pre-order item, please contact the team who will be happy to assist you. Items not delivered: It is essential to make sure that you enter your correct delivery address at the time of ordering and that someone is available at the property to accept the order on the day of delivery. If an item is returned to us after a failed delivery attempt, we will contact you immediately. If the item has been returned to us, the return will be borne by buyers for one of the following reasons Incorrect address None at the property to sign the item Not collected from the local deposit Alternatively you can receive a refund for the order minus the original delivery costs. subscribe to our newsletter, you will not regret it. * by signing up, you agree to our privacy policy and receive promotional emails tailored to you, which you can at any time. favorite_border Preferred All New Used Customers Lowest Price Most Popular Most Popular Price Latest Showing 474 Chunky SM PASS Platform Heels Members Receive Free Standard Shipping on Orders Over \$50 Plus Free Returns in Store. The promotion of free shipping is only valid for shipping addresses in the United States, with the exception of Alaska, Hawaii, the U.S. Virgin Islands, Puerto Rico, Guam, military and air bases. Please note that this promotion cannot be combined with other offers unless explicitly indicated. The promotion does not apply to pre-order items, settlement items, or gift card orders. Accelerated orders must be placed before 13:00 ET. We also offer accelerated shipping - two days and the next day on the goods that are in stock. For more details, please visit our Shipping Policy page. RETURNS: For your convenience, we accept returns for online orders in Steven and Steve Madden stores (U.S. stores only excluding Colorado and Utah locations). We gladly accept returns of un worn goods within 30 days of delivery. You can obtain a return authorization by visiting our Return Center or by phone, Live Chat or email. You will then be able to print a prepaid return shipping label. You can print a shipping label and deliver yourself to your FedEx location, or you can take your items to a happy return bar to start your refund immediately. You will receive an email when you receive the return and process the refund. Shipping costs are non-refundable, and depending on the return method, there is a return fee of \$2.95 or \$6.95 per order that covers replenishment and postage at the warehouse. In-game items cannot be returned or exchanged. Click here to view our full return policy. Policy.

